

inglewood

Terms and conditions

Reservations are accepted by Cross Hotels Ltd t/asinglewood on the following terms:

- Prices quoted are based on two sharing a double or twin bedded room inclusive of bed and breakfast unless otherwise specified and include VAT. Single rooms are based on sole occupancy, inclusive of bed & breakfast and include VAT. Prices are subject to change without notice, however, your price is guaranteed once you have received your booking confirmation.
- A deposit of one night's accommodation is payable at the time of booking. If your stay is for one night only, then the full amount is payable at the time of booking. All deposits are non-refundable.
- The remaining balance payment of your booking is due on arrival and can be made by cash, debit and most major credit cards.
- Group bookings of 5 or more must be made by telephone or e-mail enquiry. **Please note we do not accept stag or hen parties.**
- Should the client(s) fail to arrive; the full cost of the accommodation and any extras booked will be charged.
- In the event of any cancellation giving less than 14 days notice prior to arrival; the full cost of the accommodation and any extras booked will be charged. However, this may be refunded at the discretion of the management if no loss of business is incurred. Any refund will incur an administration charge of £25.00.
- Guests shall be liable for any loss, costs or expenses relating to damage caused to anything within the hotel and grounds. Any damages/breakages should be reported immediately.
- **No hot take away food is to be consumed in the hotel.**
- **Smoking is not permitted in any area of the Inglewood**, including the steps and terrace at the front of the building. Any evidence of smoking on our premises shall be reported to the police and will incur a minimum additional charge of £500.00. Those responsible will be asked to leave immediately and no refunds will be given.
- Check in - rooms are available from 2pm on the day of arrival. Please contact us if your arrival time precedes 2pm.
- Check-out rooms must be vacated by 11am on the morning of departure.

26 Palace Terrace, Queens Promenade, Douglas, Isle of Man. IM2 4NF

01624 674734 (Bus)

07624 434229 (Mob)

E-mail – inglewoodhotel@manx.net

Website – www.inglewoodhotel-isleofman.com

The Isle of Man has gone "Smoke Free." It is an offence to smoke on our premises. Max fine £5000.00

inglewood hotel is the trading name of Cross Hotels Limited

Directors – A J Cross – P M Cross

Cross Hotels Limited is registered in the Isle of Man. No.115571C.

Registered office address as above. VAT No: 002 4217 40

- No pets, with the exception of a registered hearing/guide dog.
- Cross Hotels Ltd t/as Inglewood reserve the right to cancel any booking, without notice, that does not comply with any of the above mentioned terms and conditions. The full cost of the accommodation and any extras booked will be charged.

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